



Questionnaires Gastro establishments (Vers. 1.2025)

(Restaurants, bars, bistros, pizzerias, ice cream parlours, patisseries, snack bars, etc.)

General accessibility

1. There is good access to public bus network YES NO

Distance to the bus stop in meters: m

Name of the bus stop:

Bus route number:

2. We have a railway station nearby YES NO

Name of the train station

Distance to the train station in meters: m

3. There is a parking at the entrance YES NO

4. There is an electric car charging station YES NO

5. There is an underground garage at the entrance YES NO

☐ Maximum height of the vehicle: 200 cm

☐ Maximum height of the vehicle: 250 cm

☐ Maximum height of the vehicle: 300 cm

6. Our website is accessible YES NO

(according to the Web Content Accessibility Guidelines - WCAG 2.2)



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7. There is a doorbell with intercom at the entrance YES NO

☐ Operating height below 120 cm

☐ Operating height over 120 cm

8. Your dog is welcome YES NO

(A guide dog cannot legally be refused. If the answer is negative, the result will indicate that only guide dogs are welcome)

9. Notes and other information:

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For guests with special dietary needs

10. Vegetarian dishes are available YES NO

11. Vegan dishes are available YES NO

12. Dishes prepared under Halal criteria are available YES NO

13. Kosher dishes are available YES NO

14. Certified gluten free dishes are available YES NO

15. Notes and other information:

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For families with small children and strollers

16. There is an access path and entrance free of steps or stairs YES NO

17. The access path is easily doable with a pram or stroller YES NO

18. There is a changing table YES NO

19. There is an outdoor playground YES NO

20. There is a playroom YES NO

21. There is a child seat in the dining room YES NO

22. Notes and other information:

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For guests with mobility disabilities, wheelchair users and the elderly

23. There is a parking space reserved for guest
with disabilities by the entrance

YES NO

24. The access path is doable for wheels

YES NO

25. All the main doors are at least 80 cm wide

YES NO

26. Are there steps or stairs

YES NO

Elevator details

- ☐ There is no elevator
- ☐ Size of the elevator > 140 cm x 110 cm
- ☐ Size of the elevator > 120 cm x 85 cm
- ☐ Size of the elevator > 70 cm x 70 cm

Is there a ramp

YES NO

There is a stairlift

YES NO

27. The following areas are NOT accessible without steps:

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28. Is there a restroom/toilet

YES NO

Is there enough space to manoeuvre
(free space > 150 cm x 150 cm)

YES NO



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29. Is there an accessible restroom/toilet YES NO

Is there enough space to manoeuvre

(free space > 150 cm x 150 cm)

YES NO

The toilet bowl is laterally accessible with a wheelchair

(> 80 cm of free space)

YES NO

☐ The toilet has no handle

☐ The toilet has 1 handle

☐ The toilet has 2 handles

(1 fixed + 1 foldable)

The sink is reachable with the wheelchair

(there is legroom underneath)

YES NO

30. Notes and other information:

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For visually impaired guests

31. There is a tactile path for blind guests to the building	YES	NO
32. There are tactile paths inside the building	YES	NO
33. All the steps are labelled with high visibility contrast	YES	NO
34. All the steps are tactilely signalled	YES	NO
35. The access path is free from face-high obstacles (> 200cm)	YES	NO
36. There is fenced-in area for guide dogs	YES	NO
37. The elevator has buttons with Braille writing	YES	NO
38. The elevator has an acoustic floor announcement	YES	NO
39. There is a clearly legible orientation sign in the elevator	YES	NO
40. The menu is available in digital format (<i>via e-mail</i>)	YES	NO
41. If necessary, we read the menu out loud	YES	NO
42. Our staff is trained to interact with visually impaired guests	YES	NO



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43. Notes and other information:

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For hearing-impaired and deaf guests

44. There is an induction loop for hearing aids YES NO

45. There is a visual display panel in the elevator YES NO

46. There is a visible alarm in case of emergency
(a flashing light for example) YES NO

47. Our staff is trained to interact with guest
with hearing impairments YES NO

48. Notes and other information:

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For guests with learning difficulties or cognitive disabilities

49. There is information in certified Easy-to-read language on our website *(If this declaration is published on your website, "Yes" can be selected for this question)* YES NO

50. Our homepage provides easy-to-understand guest information with pictures and symbols YES NO

51. There is a colour coding of the rooms/floors/areas YES NO

52. There are orientation signs in each floor and area YES NO

53. Our staff can provide information in Plain language YES NO

54. Our employees are trained in interacting with this target group YES NO

55. Notes and other information:
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